

# Railway Operations

**Course Name**

Crowd Safety Planning and Management for Railway Managers

**Course Description**

This programme provides the knowledge and experience needed to plan and manage the risk to passengers when overcrowding is expected or occurs at a station. It is essential training for those involved in developing and reviewing Station Incident Plans, Crowd Control Plans or Event Management Plans and those who will take on a tactical role in the event of an overcrowding incident to coordinate and manage the implementation of overcrowding interventions. Completion of the programme will result in being awarded two qualifications: the Level 4 NVQ Diploma in Spectator Safety and the Level 5 Diploma in Crowd Science and Risk Analysis.

**Audience**

Station Managers and Shift Station Managers.

**Duration:** 4 Day(s) **Class Size:** 20

**Competence Name Awarded**

N/A

**Competence Awarded**

N/A

**Course Code**

N/A

**Prerequisite Name**

N/A

**Prerequisite Short Code**

N/A

**Skills Assessment Scheme Regime**

N/A

**Course Type**

Face to Face

**Download Date: 20/5/2024**